

Defending the Defenders

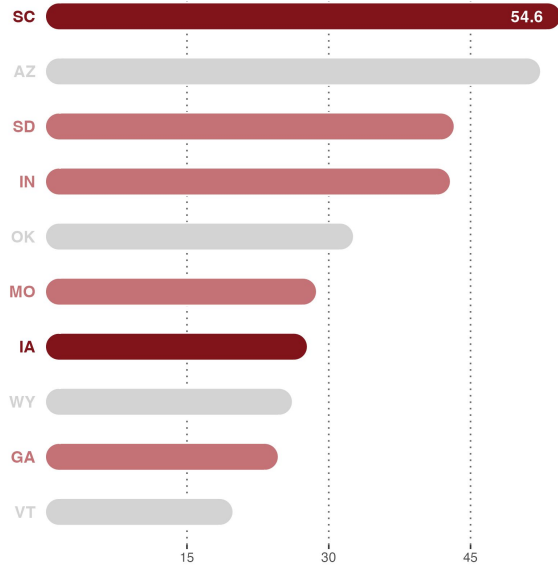
Where the Bar is excelling and how they can improve

Mitch Harrison
Hamza Khan
Aaron Zhu
Amy Zhou

The State-Level Misfits

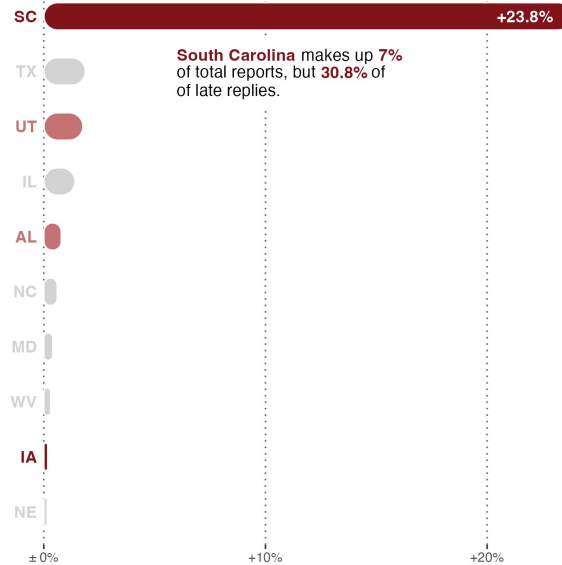
The Overworked

States with the most questions per lawyer



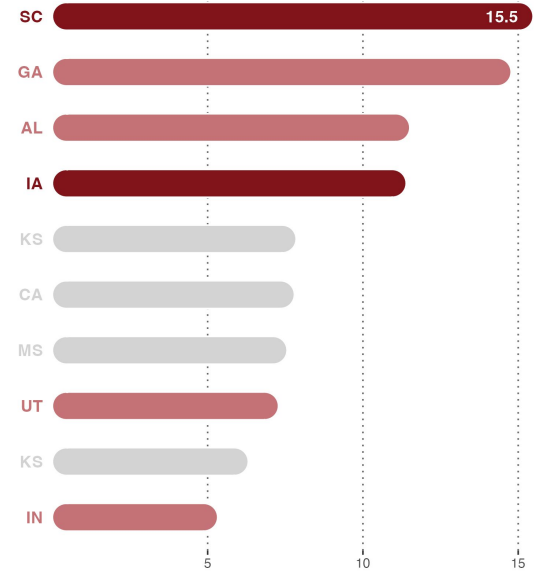
The Disproportionately Sluggish

Difference in proportion of late responses to total questions



The Line Holders

Highest median wait time (in days)



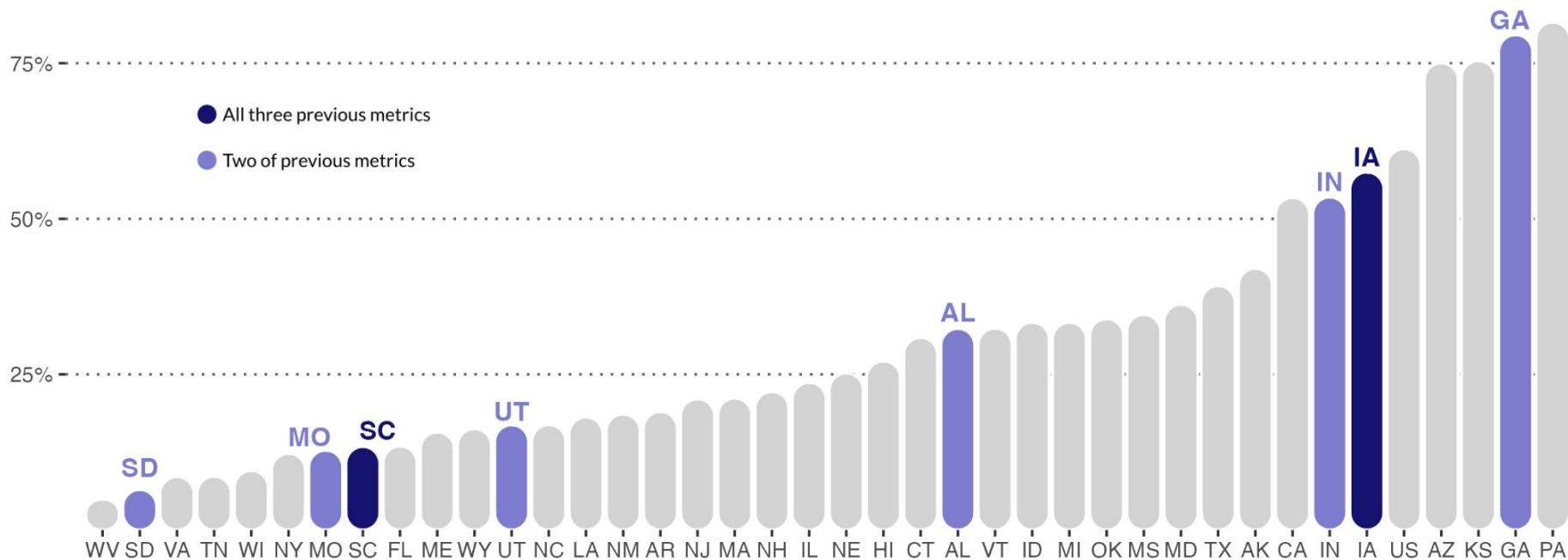
● All three metrics

● Two metrics

In Defense of the “Underperformers”

Our misfits return...

State-by-state proportion of unanswered queries



The Pursuit of Outreach

Zones of outreach

Queries made per 100k citizens by poverty rate



High-potential states include:

Arkansas
Louisiana
Mississippi
New Mexico
Kentucky

Thanks for listening!