The Hispanic and Latino population using the service is seen to be growing.

Questions posted by ethnicity

Time between post and first reply

- Health and Disability
- Juvenile
- Education
- Income Maintenance
- Work, Employment and Unemployment
- Individual Rights
- Family and Children
- Other
- Consumer Financial Questions
- Housing and Homelessness

Average: 8 days
Family, housing, consumer finance are consistently the top categories of questions asked

Conclusions:
• Family & Children lawyers are the most desired, followed by Housing & Homelessness, and then Consumer Financial Questions.
Cases closed by attorneys in Arizona, Georgia, Pennsylvania, Kansas is lowest

Exhibit: % of cases closed by attorneys