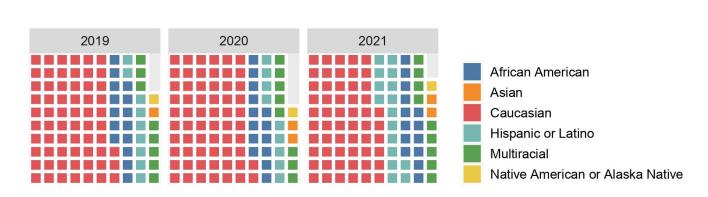
DataFest 2023

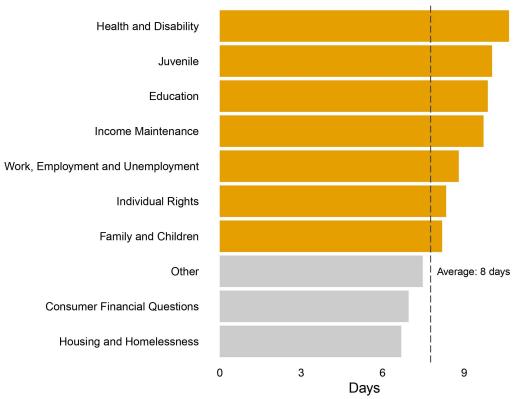
Stanley Borden & Venkat Ravi

The Hispanic and Latino population using the service is seen to be growing

Questions posted by ethnicity



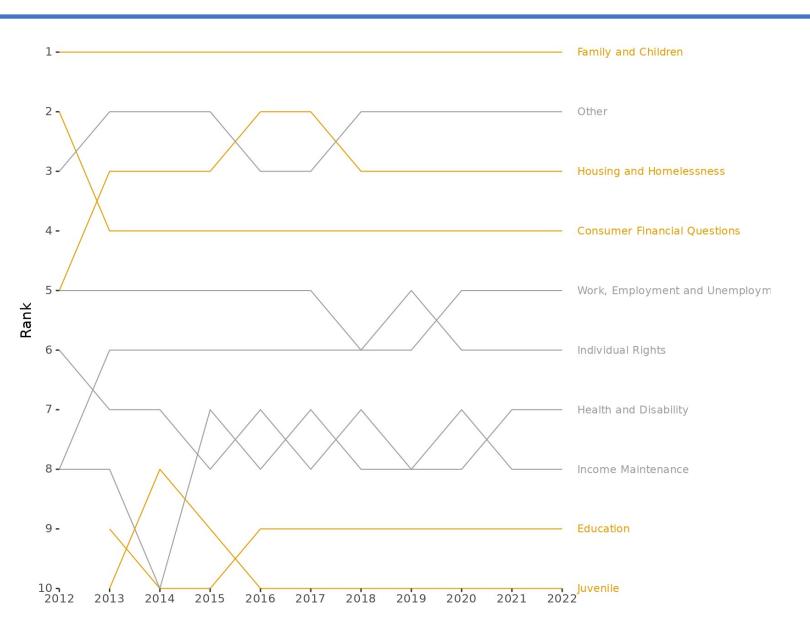
Time between post and first reply



Family, housing, consumer finance are consistently the top categories of questions asked

Conclusions:

 Family & Children lawyers are the most desired, followed by Housing & Homelessness, and then Consumer Financial Questions.



Cases closed by attorneys in Arizona, Georgia, Pennsylvania, Kansas is lowest

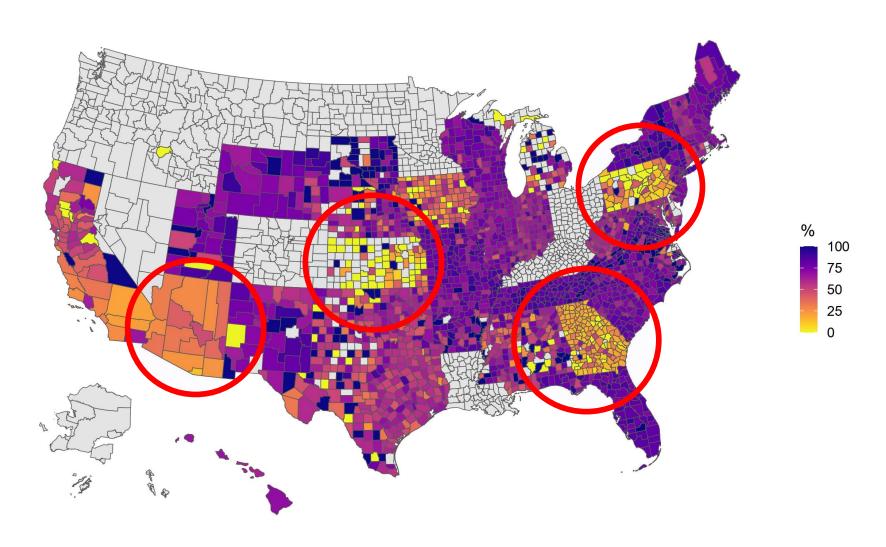


Exhibit: % of cases closed by attorneys